



U.S. Inbound Destination Services

HomeServices Relocation's (HSR's) destination services program provides an enhanced experience for transferring employees and their families who are relocating into the United States. Our support services are designed to contribute to the well-being of your assignee with personalized attention and flexible service options from our expert destination services team.

Taking care of your talent and your business

HomeServices Relocation will act as a critical partner to your Human Resources department in the recruitment and relocation process by counseling transferring employees on critical decisions, so they are fully prepared for a successful transition to life in the U.S.

Moving across borders is never easy, but with guidance from our trained destination services consultants, your employees will settle in quickly and comfortably. The use of HomeServices Relocation's destination services program empowers your assignee to focus on job performance in their new role while also controlling costs and eliminating administrative burdens on your HR department.



HomeServices Relocation is owned by HomeServices of America. HomeServices of America is the largest residential real estate company in the U.S. and the parent company for the HomeServices' family of residential real estate companies, Prosperity Home Mortgage, HomeServices Insurance, HomeServices Title and HomeServices Franchise. HomeServices' operating companies offer integrated real estate services, including brokerage services, mortgage originations, title and closing services, property and casualty insurance, home warranties and other homeownership services.

Our Integrated Services

HomeServices Relocation is committed to being the superior provider of destination services for our clients and their employees. Our services are an extension of your company and your HR department. We are often one of the first representatives to extend support to your relocating employee. We understand our impact on employee engagement for our clients. Employees are the most important asset for any company. By establishing a good first impression of their new employer, your assignee will naturally bring their best efforts to a new position or assignment.



“We are raving fans of HomeServices Relocation. Over the past 5 years your team managed relocations on our behalf for people joining us from four continents – frequently going above and beyond to consistently wow our new team members and their families – taking the hassle out of the transitions.”

Vic President of Human Resources, Mining Company

Pre-departure Coordination

A personal destination services consultant will be designated to work one-on-one with the transferring employee, their partner and family. The consultant will conduct a detailed assessment with your assignee reviewing the logistical stages of their relocation. A personalized plan will be developed that meets their specific needs.

Ongoing support from the assigned consultant is provided throughout the assignment with routine meetings to address any questions or concerns.

Area Orientation

A relocation-trained real estate professional who specializes in the geographic area of most interest to the employee will be recommended to assist with a complete analysis of the new destination. After an initial meeting to discuss priorities, the professional will provide the employee with a personal orientation tour including neighborhood overviews, cost of living calculations, school visits, recreational and leisure visits, and any other crucial needs, lifestyle or cultural issues to support complete acclimation to the new location. Further details regarding the destination are provided with a welcome packet containing community reference material and links to important resources.

Home Finding/Purchase

HSR offers an exclusive buyer representation option that allows real estate professionals to work on behalf of your assignee. The real estate professional will identify the most appropriate housing in pre-selected neighborhoods for the relocating employee's needs and desires. They will provide a competitive market analysis on prospective properties, counsel them on the current real estate market and agency practices, assist with negotiations and conduct special research to help the family make the right financial choice.

Household Goods Transportation

HomeServices Relocation only works with moving and freight forwarding companies that are in the top tier of their industry and provide the full array of moving services including state of the art trucks, packing equipment, temperature-controlled storage facilities, auto delivery and the highest service levels. Both buyers and renters are eligible for HomeServices Relocation's negotiated discounted household goods movement through contracted services from our selected preferred vendors.

The first step in the transport process is to arrange for a household goods survey and estimate. The assigned consultant compiles and reviews estimates with your employee while being mindful of corporate policy compliance. HSR will assist your employee if a claim needs to be filed after delivery. Whenever possible, storage requirements are determined prior to packing. Scheduling and delivery are consistently monitored to ensure the process remains on track.



Settling-In Services

HomeServices Relocation offers a custom suite of settling-in services to address the specific needs and priorities of employees who are relocating to the U.S. Our comprehensive settling-in services are designed to accelerate the moving processes, familiarize assignees with lifestyle resources and local/state government requirements. The assigned destination services consultant will guide your relocating employee through each step of required actions, devoting the necessary time and expertise to securing essential services.

- Travel Services
- Security Deposits
- Utility Hook-up
- Banking
- Social Security Applications
- Visa/Immigration
- Local transportation, Auto Purchase, and Driver's License Applications
- Doctor, Dentist and Hospital Information
- Area Shopping and Leisure
- Cross Cultural and Language Training
- School Search and Child Care Options
- Partner/Spouse Career Counseling
- Home Sale Assistance
- Mortgage and Closing Assistance