

# Covid-19 Relocation Guidelines

## Your move can still happen during the Coronavirus Pandemic

### What you should know

Moving companies fall under shipping, transportation and logistics categories, and as such, are considered essential business in most states. Our moving contractors are adopting a range of precautions to ensure the safety of employees and homeowners during a relocation. Although movers are considered low-risk for the transmission of Coronavirus, essential steps have been implemented by HSR's carriers to minimize the threat of exposure.

#### What movers are doing:

- On-site surveys for the calculation of household goods inventory and weight are being replaced with virtual video surveys
- Increased cleaning and sanitation of moving trucks, equipment, offices and warehouse facilities
- Pre-move health checks for both team members and customers.
- Social distancing protocols are maintained with a 6-foot distance rule as well as avoiding any physical touching or handshakes.
- Movers use gloves and booties and are armed with hand washing and sanitation supplies.

#### What you can do:

- Designate a hand-washing station for movers. Provide plenty of soap, disinfectant wipes and disposable paper towels.
- Avoid pre-used packing supplies. Only use new packing containers or what is already available in your home.
- Keep belongings sanitized and free from contagions with sealed bags and containers.
- Wear gloves when packing and unpacking and wash hands frequently
- increase ventilation by opening doors and windows when moving in or out of your home